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**From:** Kendreas Ferdinand <KendreasF@Safechain.com>  
**Sent:** Thur 11/19/2020 10:09:28 PM (UTC)  
**To:** Jenna Mellott <jenna@pharmasales.com>, Charles Boyd <CharlesB@Safechain.com>, Pat Boyd <PatB@Safechain.com>  
**Cc:** compliance <compliance@Safechain.com>, Open Orders <wwopenorders@pharmasales.com>  
**Subject:** RE: MEDICINE SHOPPE #1802 - URGENT  
**Attachment:** SHOPPE RA.pdf  
**Attachment:** SHOPPE LBL.pdf

[Attached](#)

Thank you kindly,



**Kendreas Ferdinand** | Senior Order Mgmt Specialist  
Safe Chain Solutions, LLC  
822 Chesapeake Drive | Cambridge, MD 21613  
office: 855.437.5727 x1121 | fax: 866.930.1128  
[www.SafeChain.com](http://www.SafeChain.com) | [LinkedIn](#)

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**From:** Jenna Mellott <jenna@pharmasales.com>  
**Sent:** Thursday, November 19, 2020 1:35 PM  
**To:** Charles Boyd <CharlesB@Safechain.com>; Pat Boyd <PatB@Safechain.com>; Kendreas Ferdinand <KendreasF@Safechain.com>  
**Cc:** compliance <compliance@Safechain.com>; Open Orders <wwopenorders@pharmasales.com>  
**Subject:** MEDICINE SHOPPE #1802 - URGENT  
**Importance:** High

Hi Everyone,

Back in October Medicine Shoppe# 1802 had #1 Biktarvy bottle that was filled with Seroquel XR 300. After some back and forth with Abbie, we have now decided to take this product back so it can be sent to the manufacturer.

Dre - can you please send over an RMA and Return Label ASAP for #1 Biktarvy for Medicine Shoppe

GOVERNMENT  
EXHIBIT

200

1:24-cr-20255-WPD

#1802. The invoice is attached to this email and the bottle information is below.

Lot #: CDFYCA  
Exp: 9/30/20

**Jenna Mellott** | Head of Administration  
World Wide Pharma Sales  
Cell: 862-209-0718 | Fax: 888-885-1244  
Skype: mellottjenna | Email: [jenna@pharmasales.com](mailto:jenna@pharmasales.com)  
[www.pharmasales.com](http://www.pharmasales.com)

Begin forwarded message:

**From:** Jenna Mellott <[jenna@pharmasales.com](mailto:jenna@pharmasales.com)>  
**Subject:** MEDICINE SHOPPE #1802 - URGENT  
**Date:** October 14, 2020 at 1:41:52 PM EDT  
**To:** Charles Boyd <[CharlesB@Safechain.com](mailto:CharlesB@Safechain.com)>, Pat Boyd <[PatB@Safechain.com](mailto:PatB@Safechain.com)>  
**Cc:** Adam Brosius <[adam@pharmasales.com](mailto:adam@pharmasales.com)>, Garrett Mellott <[garrett@pharmasales.com](mailto:garrett@pharmasales.com)>

Hi Charlie,

As discussed on our call....

Medicine Shoppe #1802 (Legacy customer) is saying they received a bottle of Biktarvy that was dispensed to a patient and the patient came back with the bottle saying it was not filled with Biktarvy. The customer says the bottle had Seroquel XR 300 in it, instead of Biktarvy. They are very worried about this situation and would like a call back ASAP.

Sekar @ Medicine Shoppe #1802 410-908-2814.

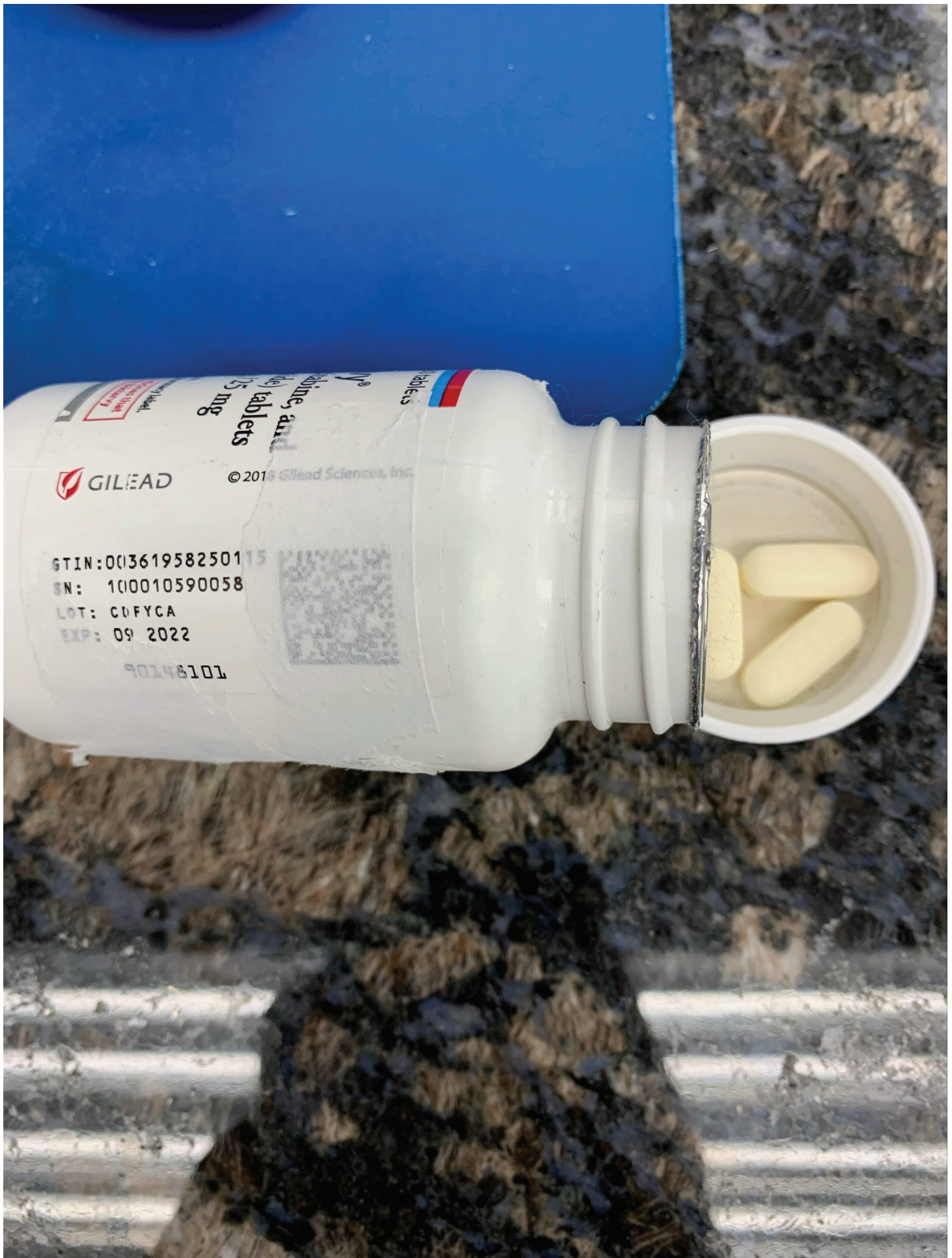
Pictures attached of the bottle. I have also attached the invoice with the lot number in question (7 bottles total)

Lot #: CDFYCA  
Exp: 9/30/20

**Jenna Mellott** | Head of Administration  
World Wide Pharma Sales  
Cell: 862-209-0718 | Fax: 888-885-1244  
Skype: mellottjenna | Email: [jenna@pharmasales.com](mailto:jenna@pharmasales.com)  
[www.pharmasales.com](http://www.pharmasales.com)



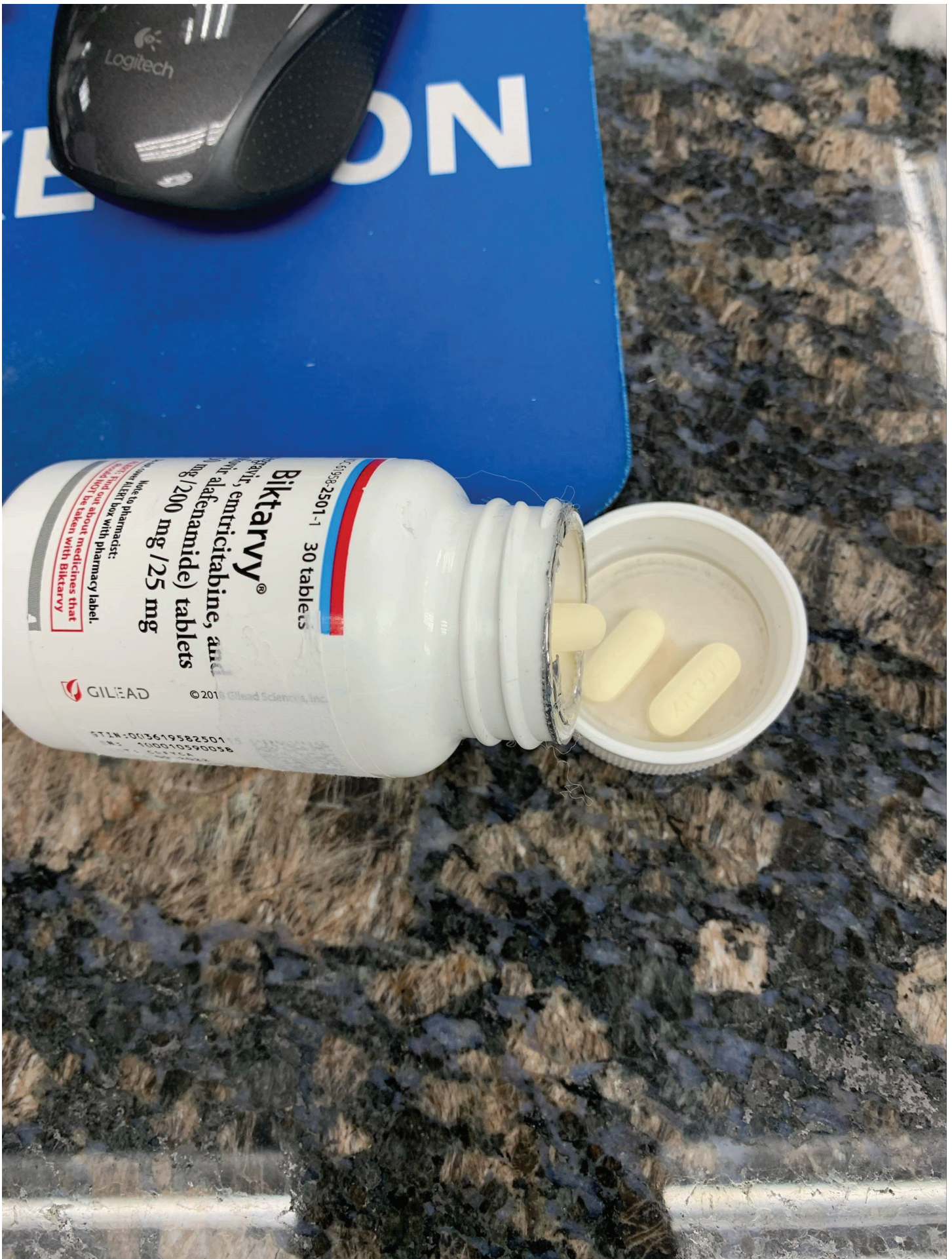




GX 200.004

SCSRELATIVITY\_0001434970

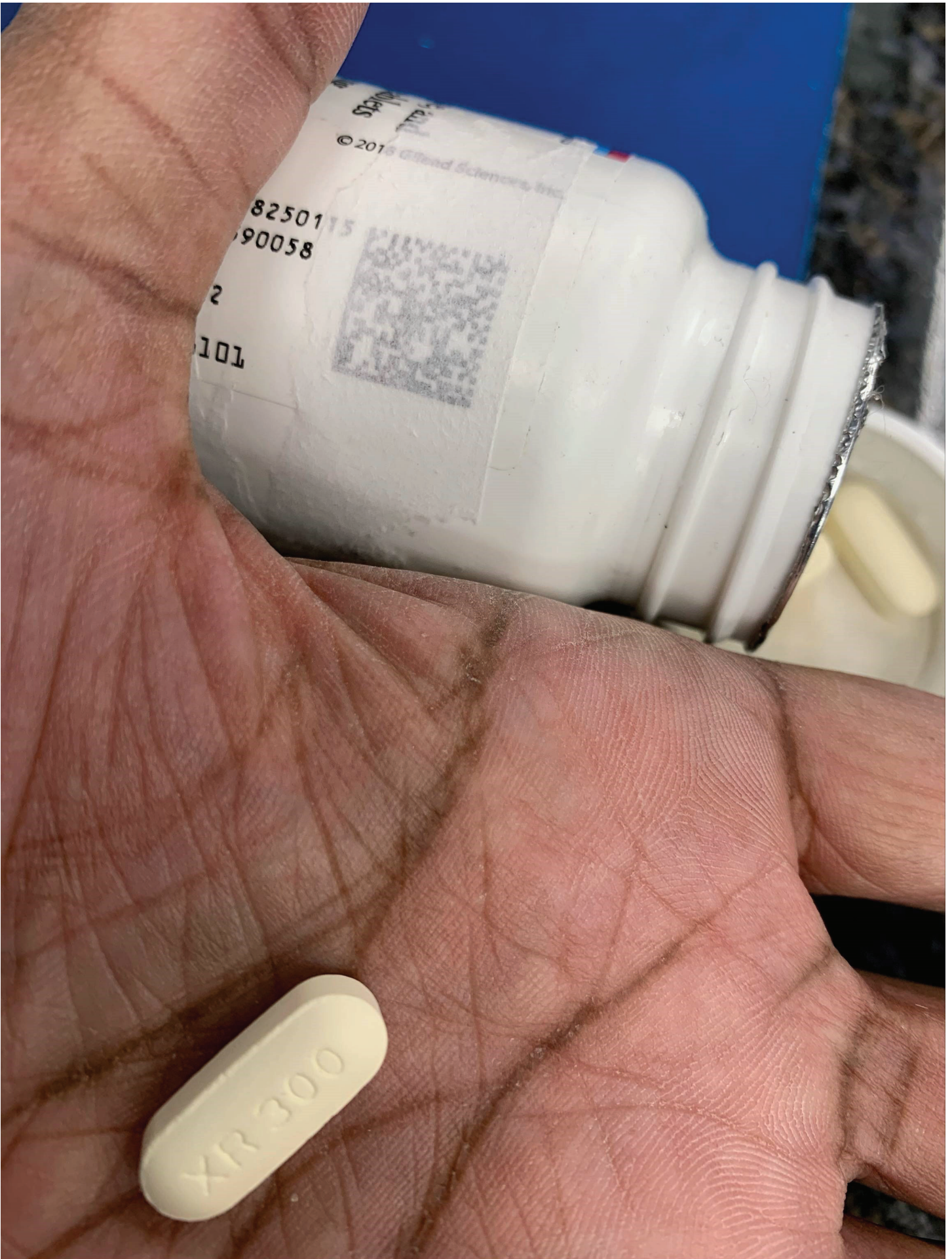

















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|--------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|--------|
| MEDICINE SHOPPE #1802<br>10313 GEORGIA AVE<br>SILVER SPRING MD 20902                                                                                         | 1 LBS<br><b>RS</b><br>DWT: 8.8,8                                                                        | 1 OF 1 |
| <b>SHIP TO:</b><br>RECEIVING<br>8554375727<br>SCS LLC<br>822 CHESAPEAKE DRIVE<br><b>CAMBRIDGE MD 21613</b>                                                   |                                                                                                         |        |
|                                                                             | <b>MD 216 0-10</b><br> |        |
| <b>UPS GROUND</b><br>TRACKING #: 1Z 715 679 90 9942 8418                                                                                                     |                                                                                                         |        |
|                                                                             |                                                                                                         |        |
| <b>BILLING: P/P</b><br><b>DESC: PHARMA</b><br><b>RETURN SERVICE</b>                                                                                          |                                                                                                         |        |
| Reference#1: RETURN<br>Reference#2: S34541<br><br>WINTNV50 34.0A.10/2020* |                                                                                                         |        |